

SIS COMPLETE™

A comprehensive ASC software solution that makes it easier to manage your surgery schedule, revenue cycle, clinical documentation, patient and physician engagement, and more.

Software for Today's ASC

In the past several years ASCs have seen significant changes that often leave them feeling like they're running to keep up. Here are just some examples:

- The COVID-19 pandemic increased the need for anytime, anywhere access to ASC software, as well as the ability to electronically communicate with patients, staff, and physicians.
- Patient responsibility is on the rise as high-deductible health plans continue to gain traction in the insurance market.
- Payer reimbursements are increasingly based on value instead of a fee for the services provided.
- Patients are more likely to research their healthcare provider options on sites like Yelp, and as a result, they expect a five-star experience.
- Physicians also have high expectations for their experience in performing surgeries in ASCs.
- ASC staff shortages and turnover can feel like a never-ending cycle of onboarding and training.

With so many challenges, how can ASCs keep up? The answer: With a smarter, more tech-enabled approach to managing surgery centers that meets the needs of patients, providers, and the ASC – all while staying ahead of industry changes.

SIS COMPLETE: SOFTWARE FOR TODAY'S ASC

Expanding Your Expectations for ASC Software

SIS Complete, from Surgical Information Systems, is a comprehensive, cloud-based technology solution designed to lower your total cost of ownership while providing a single solution that helps you:

1. improve the patient and physician experience while lowering the total cost of technology;
2. provide easy-to-use technology that won't slow users down; and,
3. improve profitability through actionable analytics that focus on key performance indicators such as case costing and other operational and financial metrics.



Black Book winner for eight consecutive years.



SIS Complete has achieved SOC 2 Type II Compliance.

SIS Complete includes:

- **SIS Office™**, an ASC management software experience that meets the unique business and operational needs of today's ASC.
- **SIS Link™**, facilitates case coordination with the ability to view surgical schedules and availability, submit online case requests, attach electronic documentation including H&Ps, and track requests and tasks.



- **SIS Charts™**, Award-winning¹ ASC clinical documentation covering all surgical care phases.
- **SIS Charts Physician Mobile™**, a mobile electronic health record (EHR) with schedule updates and anywhere, anytime ability to view and complete documentation.
- **SIS Charts Tracker™**, patient tracking boards in PreOp, OR, Recovery, and the waiting room that update as a byproduct of clinical documentation.
- **SIS Charts™ Anesthesia™**, a module for electronic anesthesia documentation for PreOp, OR, and Recovery, with optional* automated monitor and ventilator data capture.
- **SIS Exchange™**, a patient engagement platform that supports electronic pre and post-surgical questionnaires, as well as PreOp instructions, reminders, and text updates to transportation contacts.
- **SIS Analytics™**, a module for ASC-specific business intelligence including dashboards for key performance indicators that enable ASC staff to visually and dynamically identify trends and relationships with drill-down capabilities.

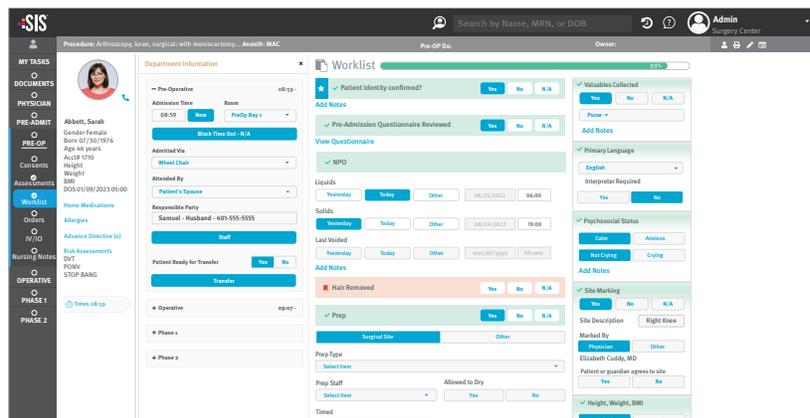
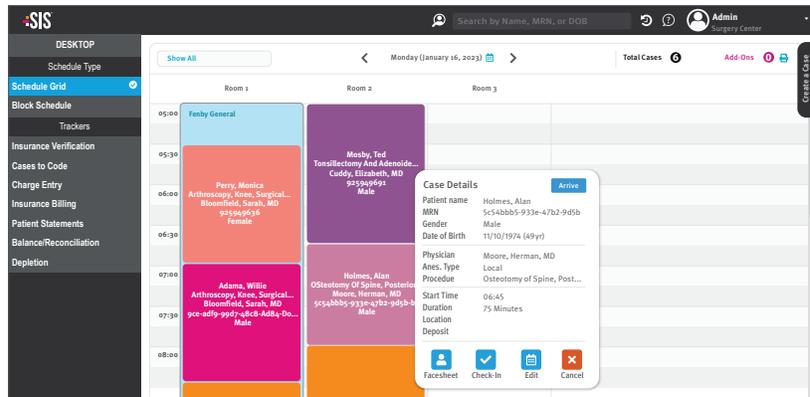


SIS ASC SOLUTION HIGHLIGHTS

SIS Office

A software management experience for today's ASC with comprehensive functionality, including scheduling, insurance verification, registration, billing*, payment posting, inventory management, and reporting. Highlights include:

- Color-coded block scheduling with drag-and-drop capabilities that make it easy for schedulers to identify and schedule cases by specialty, appointment type, anesthesia type, or physician.
- Information that defaults forward from previous cases or the current case to enable exception-based work versus having to key in all details, speeding up the workflow.
- Preference cards that drive the clinical workflow, not just the supplies to be used for the case.
- Integrated inventory management including PO creation, transmission, and stock management.
- Online case request for surgeon offices to facilitate scheduling and preparation with electronic delivery of documents like H&Ps.



SIS Charts

Award-winning¹ ASC Clinical documentation covers all surgical phases with configurable workflows and concurrent charting in the same phase of care. Clinical tools make providers more efficient and improve the experience for all stakeholders, including:

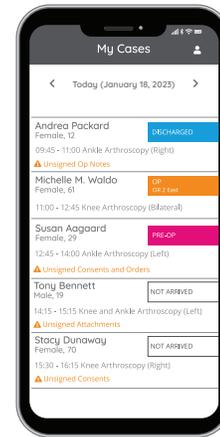
- Clinical checklists that are configurable by specialty, such as neuro assessments for centers that perform spine procedures.
- Anesthesia electronic documentation for all care phases with optional integrated monitor and ventilator data capture*.
- Optional vitals capture* in PACU/Recovery to automatically pull in patient vital signs from physiologic monitors, saving clinical staff time.
- Integration with the Surescripts[®] Health Information Network* for more accurate medication reconciliation.

*Additional fees apply.

SIS Charts Physician Mobile

A mobile EHR that enables physicians to view their current schedule and complete their documentation on their smartphone, tablet, or computer. SIS Charts Physician Mobile:

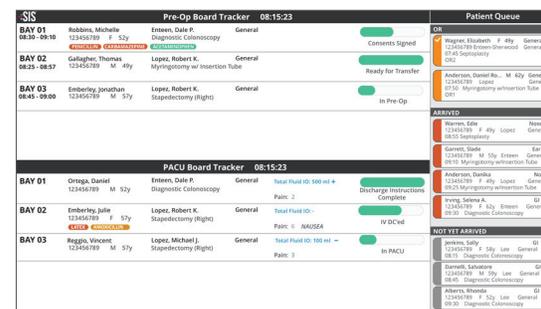
- Helps physicians prepare for surgery with access to their schedule, attachments, and case details.
- Improves compliance with chart completion by making it convenient and easy to sign orders and complete medication reconciliation and Op Notes.
- Meets physician expectations of having technology available at their fingertips.



SIS Charts Tracker

Patient tracker boards in the waiting room and clinical areas of the ASC help improve communications and reduce anxiety for families. SIS Charts Tracker:

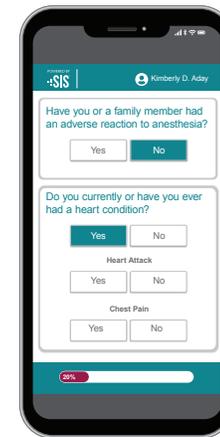
- Replaces inefficient paper-based and white board tracking with electronic patient tracking boards for PreOp, OR, Recovery, and the waiting room.
- Updates patient status in near-real-time as the case is documented.
- Reduces chatter, paging, OR interruptions, and front desk staff questions, while easing anxiety for families and friends.



SIS Exchange

Automated patient engagement including PreOp and PostOp questionnaires, surgical instructions, and reminders makes interactions with patients convenient. SIS Exchange is designed to:

- Improve the patient experience by enabling patients to complete PreOp and PostOp tasks at their convenience.
- Reduce PreOp and PostOp phone call time because patient-entered information is available in SIS Charts, enabling nurses to review and verify in one system.
- Reduce same-day cancellations by reminding patients of their pre-surgical instructions.
- Text patient's transportation contacts reducing phone calls.



SIS Charts Anesthesia

Optional anesthesia documentation replaces paper anesthesia documentation with an electronic chart for all care phases – PreOp, OR, and Recovery.

- Intuitive anesthesia graph and record including medications administered, vitals, and anesthesia notes.
- Optional integrated monitor and ventilator capture via a third-party solution*.

Seeing is believing. Call **800.866.0656** to schedule a demonstration or visit **SISFirst.com** to learn more.

¹KLAS Research – KLAS Research Rankings – 2023 Best in KLAS: Software and Professional Services and 2022 Best in KLAS: Software and Services; Black Book Research Rankings – Top ASC Software & Services Solutions (February 2023), Top Technology Solutions: Ambulatory Surgical Centers (March 2022), Top Technology Solutions: Ambulatory Surgical Centers (March 2021), Top Technology Solutions: Ambulatory Surgical Centers (February 2020), Top Technology Solutions: Ambulatory Surgical Centers (April 2019), Top Ambulatory Electronic Health Records Solutions: Ambulatory Surgical Centers (April 2018), Top Electronic Medical Records/ Electronic Health Records Vendors (April 2017), & Top Ambulatory Electronic Health Records Vendors Comparative Performance Result Set of Top EHR Vendors (May 2016).

*Additional fees apply.